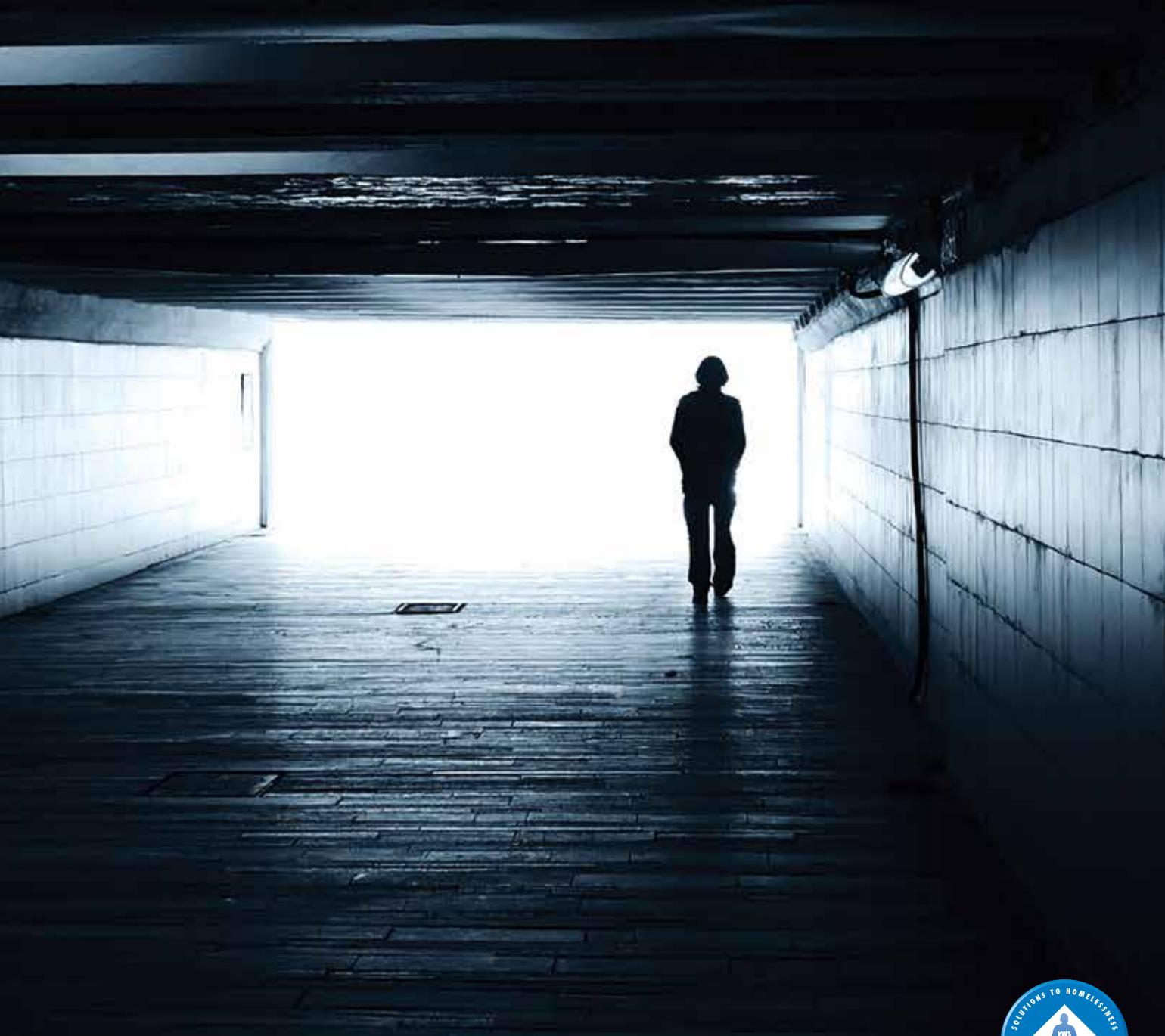


2011-2012

IMPACT REPORT



YOUTH WITHOUT SHELTER





PAUL'S STORY

At 14 years old, Paul's life as he knew it was shattered. Paul's mother perished in a car accident and he was sent to live with his father. Under his alcoholic father's roof he became one of the 47% of homeless youth who report being physically abused by a family member. By his fifteenth birthday, Paul had become a Crown Ward and entered the foster care system.

In one year Paul bounced between multiple foster and group homes. He acknowledges that he was hurt and angry because in his heart, he knew that he did not deserve his fate. When he suffered abuse at a group home at sixteen, he checked himself out of care and took to the streets. Paul became one of the hidden homeless, bunking with friends, living in alleys and doorways.

A high school drop-out, Paul drifted from job to job. Without a place to call his home he camped out in parks. One evening, after not

eating for three days, his hunger drove him to take some food and ultimately get in trouble with the law. A court mandated rehabilitation period followed. Upon his release with no other options, he arrived at Youth Without Shelter

Paul's case manager began to help him by simply listening. As pieces of his story came out she began to work to restore his confidence and help him set goals to move forward in his life. Access to a gym was arranged so he could physically tackle the stresses in his life. He was able to secure employment. When the possibility of finishing school arose, he was thrilled as he never thought he would have that opportunity.

Today you will find Paul living in our Stay in School program. In June 2012, he graduated high school and no one is more surprised than Paul. He did not see a future for himself but he has persevered. His goal now is to become an electrician and we have no doubt he will accomplish this too.



MISSION / VISION / VALUES

Mission

Youth Without Shelter is an emergency residence and referral agency serving homeless youth.

We are dedicated to providing shelter and support programs for homeless youth ages 16-24.

We provide an independent shelter, committed to diverse, client-focused services, in a safe, non-judgemental environment. Our programs enable youth to live responsibly and independently in society.

Vision

Ending homelessness...

One youth at a time, one step at a time.

10,000

youth are homeless at one point in any given year in Toronto

Our Values:

Accountability
Client-focused
Collaboration
Communication
Creativity
Excellence
Diversity
Integrity
Respect

MANAGEMENT LETTER

40%
of youth arriving
at YWS have
gone without
food for one day
in the past week

34%
of homeless
youth have
considered suicide

The walls at Youth Without Shelter resonate with echoes of moments that have changed lives. Our history is interwoven with stories of thousands and the impact of the difference we have made in young lives ripples through the whole community. Our clients, many now well into their adult years, with careers, homes and families of their own, often come back to visit and talk about how we were the turning point in their lives.

This year we have continued to improve and adapt with an unwavering commitment to our youth's success at the heart of all we do. In late summer of 2011, we added an employment program. This program was designed to give our youth the assistance they need to secure and maintain employment during a time of very high youth unemployment. We are very proud of the successes of the program, the way the youth have applied themselves and the numbers who have been employed.

In the fall of 2011, we also added an Educational Outreach Program. The program consists of educational workshops about youth homelessness designed for elementary, middle and high school students. It has been enthusiastically received by both teachers and students alike and has quickly grown beyond our initial expectations.

As a part of our commitment to transparency and fiscal accountability, the Board of Directors has established a finance

and audit committee to provide enhanced oversight of our financial management. The committee consists of both board members and professionals from the community. We are also pleased that Youth Without Shelter was once again selected as a preferred charity by Charity Intelligence this year.

Our accomplishments would not be possible without our committed team of dedicated staff, volunteers, donors and funders. We are so very appreciative of their assistance as together we are truly changing young lives.

We know that the youth who knock on our door have experienced the worst of life experiences, yet have extraordinary strength. We are proud to be part of their stories – to be a place where so many youth have found respect, support and the opportunity to grow. We look forward to continuing to serve our purpose with vigour in the years to come.

David Mielke
Chairman of the Board

Wendy Horton, CAE
Executive Director



LUTALO'S STORY

Imagine that as a teenager you had never slept in a bed. That was the case with Lutalo. Born in a small African country his mother died giving birth to his sister. His father remarried but his step-mother wanted no part of him. Beatings were common and she made sure he did not share in the family food. He was forced to run away, living under a bridge and scavenging food from garbage cans. All this at the tender age of 12. He made a living by scouring the streets for bottles to return. He saved every dime and even sold his last connection to his mother, four cattle. At 17, he had saved enough for an airplane ticket to Canada.

Once in Canada the Red Cross brought him to the safety of Youth Without Shelter where for the first time he slept in a bed. By quietly listening the case manager began to build a relationship with him. She remembers how she arrived in Canada at a young age far from her home and friends. Lutalo was connected with immigration resources so that he was able to secure school and work permits. He enrolled in an English literacy class. He is now enrolled in Grade 10. There are many gaps in his education but YWS volunteer tutors are helping him catch up. He is working hard and committed to obtaining his goal of graduating high school.

90%

of homeless youth have experienced abuse and poverty

65,000

young people are homeless in Canada at any given time

65%

of homeless youth come from families with substance abuse problems



OUR PROGRAMS

Homeless youth need opportunities, security, protection and understanding.

Emergency Residential Program

Our 30 bed emergency residential program addresses the needs of diverse youth who unfortunately share something in common, they are victims of abuse, abandonment or have no family at all. Youth Without Shelter welcomes each resident into our brightly painted environment and provides crisis counselling, safe shelter, nutritious food, clothing and hygiene products.

Regular meetings are held with the youth and his or her case manager to discuss their needs and goals. Hidden issues such as depression, suicidal thoughts, post-traumatic stress, anger, low self-esteem and insecurities are uncovered and addressed as a trusting relationship is developed. Together the youth and case manager plot a course for success calling upon our Steps to Success Program, Employment Program and Housing Program, along with other partnering agencies who offer specialized services, to assist in providing the education and guidance needed to accomplish identified goals.

Each youth comes to us at a different place in their lives. Some are working,

some are in school, some are experiencing mental health issues, and some are struggling to determine where their life is going. With the Youth Without Shelter approach of ending homelessness, one youth at a time, one step at a time, we are able to meet each individual young person where they are and assist them in moving forward in their life.

10,597 safe bed nights

52,985 nutritious meals/snacks

1,515 one-on-one counselling sessions

7,418 pieces of clothing distributed

6,252 hygiene items distributed

Stay in School Program

Our 20 bed Stay in School Program addresses the many barriers homeless youth face in completing their education. Along with safe housing, clothing, hygiene products, nutritious food and counselling, the program provides those things that enable youth to succeed in school. Tutoring, computer time, school supplies, transportation and perhaps most importantly, support and encouragement, are provided on a daily basis. Housed in their own wing of the building with like-minded residents, students find the space and quiet time they need to study.

Many of our residents have been referred to us by local schools and the Stay in School case manager keeps in close contact with guidance counsellors and teachers to collaborate in providing assistance to the student.

Life circumstances have not been kind to the youth in our program and we admire the courage and determination they exhibit in their quest for education. That is what makes each spring a very special time for us as we celebrate graduations and new beginnings.

230 transit passes issued

210 tutoring hours donated

6,833 safe bed nights

9 high school graduations

34,165 nutritious meals/snacks

Steps to Success Program

Step into the Steps to Success Program and you will see residents tapping into the creative strategies Youth Without Shelter uses to equip our youth with the life skills necessary to successfully live independently.

How can I save money? How can I communicate effectively? How do I deal with the challenges of my life? How can I live a healthy lifestyle? Where can I get identification and a health card? How can I live on a budget? How do I stay away from gangs, drugs and other negative influences? These are just a few examples of the issues that are covered during our programming.

In activities such as scavenger hunts, sports tournaments, media exercises and recreational sessions, residents are encouraged to practice social skills, team building and problem solving. While doing so, these young people are given a reprieve from the inordinate daily

486 attended educational sessions

498 attended life skills sessions

419 attended recreational/social skills sessions

21 community partner presenters

415 attended computer lab sessions

pressures they face while trying to find stable housing and a source of income.

Housing Program

The young people at Youth Without Shelter often encounter socio-economic status and age discrimination when seeking housing. Youth Without Shelter housing workers support and work with them through the process of attaining permanent housing. During workshops and meetings, clients learn skills such as: how to look for suitable housing; how to communicate effectively and respectfully with roommates and landlords; tenant rights; how to apply for any financial benefits they may be eligible for; and how to budget their expenses. When housing is obtained, workers help residents move into their new homes and provide them with household goods and donated furniture as available.

In order to ensure the stability of the youth's independent housing, the program continues to offer services and support to former residents. Bi-weekly meetings are held of the "supper club" where former residents eat dinner together at our facility, play games and socialize with youth

1,009 housing meetings/assessments

135 youth return for "supper club"

226 food & hygiene packages provided

70 moved to permanent housing

47%

of Canada's homeless youth report being physically assaulted by a family member

Over 70%

of homeless youth have experienced sexual, physical or emotional abuse

in similar circumstances, do laundry, and receive food and hygiene packages to take home. There, they also access counselling and referral services to assist them in addressing any housing related problems.

Employment Program

The youth unemployment rate has been climbing dramatically over the past several years and at the beginning of 2011 reached 19.5%, the highest rate on record. Considering this rate and the fact that our clients have no fixed address and in many cases limited education, the challenge of finding employment for our youth can seem insurmountable. That is why in August 2011, Youth Without Shelter launched a specialized employment program.

Dedicated employment counselling is now available for employment assessments, job searching, resume writing and interview skills development. Connections to training programs, employers, apprenticeships, along with career shadowing and volunteer opportunities are made for the youth. The employment program also assists the youth in acquiring necessary work wear that may include; steel toed boots, nonslip footwear, industrial and construction clothing and professional wear for interviews. We are very pleased with the success of the program to date and celebrate with each youth that acquires employment.

42 youth employed

768 one-on-one counselling sessions

Educational Outreach Program

In the fall of 2011, Youth Without Shelter launched an educational program consisting of workshops for elementary, middle and high school students. Entitled

“One youth at a time: connecting youth to homelessness in their community”, the interactive workshops breaks down the stereotypes and myths surrounding youth homelessness. They allow students to “walk a mile in their shoes” by introducing students to the realities of youth homelessness. The goal of the program is to build knowledge, tolerance and empathy as well as to make students aware of resources in their community that are working to assist homeless youth. Meaningful opportunities for students to take action are also introduced. The workshops have been enthusiastically received by both teachers and students alike and have quickly grown beyond our initial expectations.

24 in-school workshops conducted

636 student participants

Grade 9 started for Thomas with a move to a new neighbourhood and a new school. High school was a challenge for him. He was regularly teased by classmates. Thomas kept to himself withdrawing from life around him but what he wanted most was to fit in and belong.

Thomas was drawn to the only people who would accept him. In the group he felt like he was respected and part of a family. The problem was the group was in fact a gang. One night the gang robbed a store. Thomas was not present at the robbery but was known as part of the gang so the police came to his home to question him. Thomas' father was enraged. Feeling Thomas had disgraced him, he kicked him out of their home.

Thomas drifted from couch to couch in friend's homes until the school guidance counsellor brought him to Youth Without Shelter where he entered the Stay in School Program. With much support and encouragement Thomas graduated in June 2011. That September he started college with the goal of becoming a community worker. Thomas volunteers in the community telling his story to other youth. Thomas' speech is titled: “It is now possible.”

THOMAS' STORY



AZIZA'S STORY

Aziza was 19 when she arrived at Youth Without Shelter with just the clothes on her back. She had managed to escape from a locked room in her family home. Her family was insistent that she enter into a culturally arranged marriage. Until she agreed, the locked room would be her home. She was not allowed to leave or to attend school as education was deemed unnecessary in her future role as a wife. Aziza knew that she had to leave and managed to escape her room one day when everyone was out.

Aziza remembers how surprised she was to be so welcomed at Youth Without Shelter. In her case manager she found someone that she could confide in; sharing personal issues and future goals. She returned to high school and began volunteering to explore career options. Aziza has transitioned to her own place. Every two weeks she checks in with YWS at "Supper Club". There she is able to access food packages and laundry facilities to stretch her monthly budget. Her goal is to become a social worker.



VOLUNTEERS

Volunteers are impacting young lives at YWS.

Volunteers at YWS are committed to ending homelessness... one youth at a time, one step at a time by: cooking up a hot breakfast, tutoring, sharing a skill, painting, yard work, hosting a fundraiser, planning a youth engagement day, creating Adopt-A-Bed's, or packaging hygiene kits – the possibilities are endless.

Donations, both financial and in-kind, are providing youth with a safe place to sleep, warm meals, clothing and someone to talk to about their future.

Whether you would like to make your gift on-line (www.yws.on.ca), by cheque or credit card, in memory of a loved one, or by participating in one of our giving programs (Adopt-A-Bed monthly giving and Room Mates) your support will reach the youth who need our help the most to break the

cycle of homelessness. To personally discuss your donation options please call the Development Office at 416.748.0110 x 26 or email communications@yws.on.ca

Step Into Our Home

Interested in getting to know more about YWS and how we help homeless youth? Register for a one hour Step Into Our Home Tour and get an inside look at a youth's journey. You must register in advance at www.yws.on.ca or call 416.748.0110 x 26.

1,155

volunteers

15,375

volunteer hours donated

33%

of homeless youth suffer post-traumatic stress disorder

"Since getting involved with YWS through volunteering and fundraising, I have gained such an appreciation for the breadth of services that YWS provides the homeless youth that come through their doors. From providing a safe environment to call home through to supporting and encouraging the youth on so many fronts, YWS is truly an amazing place. Their commitment to their vision of "ending homelessness one youth at a time and one step at a time" rings true on a daily basis."

-H. Dybka

J'S STORY

I came to Youth Without Shelter for the sole purpose of having somewhere to sleep. I never had goals and my only real wish was to survive each day. After 3 years of being in high school I only had 2 credits and I was ready to give up. I had applied to schools, but one look at my credit summary sheet and I was turned away. However, at YWS, after one phone call, they got me into school. This was the beginning of the major turning point in my life.

After being in school for a few weeks I entered the Stay in School program. It has a very relaxed atmosphere, very similar to living in your own house, while still getting the benefits of meals, tutoring and access to computers. The case manager is also very involved in the lives of each resident in order to figure out how to help each individual pursue their goals.

Coming to YWS was probably the best decision I have ever made in my life. I will be forever grateful to the staff for I doubt I would have the drive I have today if it was not for them. For now I will show my gratefulness by graduating from high school and becoming a successful journalist in the future.

FINANCIALS

Together, we are changing young lives!

The Fiscal 2011-2012 Condensed Statement of Financial Position and Condensed Statement of Operations are derived from the Audited Financial Statements of Youth Without Shelter. YWS' auditor is Cowperwaite Metha Chartered Accountants. The full Audited Financial Statements may be obtained by calling Youth Without Shelter's Executive Director 416 748-0110 x 23.

The Condensed Statement of Operations shows a surplus for 2012 of \$118,010. This amount is made up of an operating surplus that is a result of one-time unanticipated gifts and increased efforts in fundraising. These funds will be primarily utilized as follows: a) a 90-day contingency fund to mitigate unforeseen funding issues or expenses, and b) projects and programs

to be defined during our Strategic Planning Process in early 2013 that will require funding.

The organization is in a stable financial position and is committed to ensuring the continued viability of its programs and services.

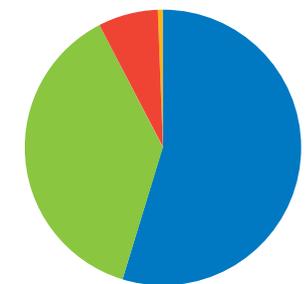
Statement of Financial Position as at March 31, 2012

	2012	2011
Assets		
Current Assets		
Cash	\$ 440,871	\$ 220,782
Short-Term Investments	105,950	398,189
Account Receivable	55,759	78,422
Prepaid Expense and Deposits	39,339	14,546
	<u>641,91</u>	<u>711,939</u>
Internally Restricted Reserves	500,000	200,000
Property and Equipment	2,260,008	2,364,952
	<u>\$ 3,401,927</u>	<u>\$ 3,276,891</u>
Liabilities and Net Assets		
Current Liabilities		
Accounts Payable and Accrued Liabilities	\$ 34,995	\$ 33,214
Deferred Revenue	185,144	68,895
	<u>220,139</u>	<u>102,109</u>
Deferred Property and Equipment Grants	1,865,284	1,976,288
	<u>2,085,423</u>	<u>2,078,397</u>
Net Assets		
Designated for Capital and Contingency	500,000	200,000
Invested in property and equipment	394,724	388,664
Unrestricted	421,780	609,830
	<u>1,316,504</u>	<u>1,198,494</u>
	<u>\$ 3,401,927</u>	<u>\$ 3,276,891</u>

Statement of Operations for the Year Ended March 31, 2012

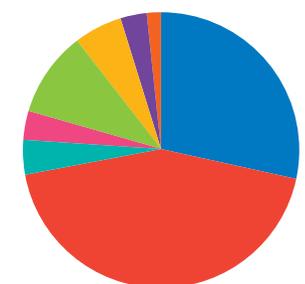
	2012	2011
Revenue		
Government Funding	\$ 1,132,437	\$ 1,174,579
Grants and Fundraising	742,579	686,917
United Way	172,660	172,660
Other	6,867	16,167
Amortization of Deferred Grants	118,552	108,097
Total Revenue	<u>2,173,095</u>	<u>2,158,420</u>
Expense		
Residential Program	814,020	814,018
Stay in School Program	590,985	599,154
Steps to Success Program	103,783	103,279
Housing Program	111,718	102,715
Administration	78,912	68,328
Fundraising	184,179	118,008
Volunteer Mgmt. & Ed. Outreach	25,037	-
Employment Program	33,959	-
Amortization	112,492	110,694
Total Expense	<u>\$ 2,055,085</u>	<u>\$ 1,916,196</u>
Excess of revenue over expenses	118,010	242,224

Sources of Income



- Government Funding
- Fundraising
- United Way
- Other

Expenditures



- Stay in School
- Emergency Shelter
- Steps
- Administration
- Fundraising
- Housing Program
- Employment Program
- Volunteers & Ed. Outreach

Thank you for creating opportunities for a better future for homeless youth.

Primary Funding Partners

City of Toronto
United Way of Toronto

Adopt A Bed Monthly Donors

Anonymous
Debbie Auty
Eddie and Mary Alkemade
Alan Bowman
Carol Cimicata
Caroline and John Cho
Nicole Craig
Bronwen Evans
Anup Gupta
Sarah Hillyer
Louise Hope
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Sarah Lerchs
Sheila Masters
Rhonda Nemeth
Janet Percival
Lynn Manning
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Judith Weir
William E. Wilson

Room Mates Donors

Bangia Family
Barker Family
Bromstein Family
CIBC Mellon
Ryan Dzierniejko
Esplen Family
Stratally and Prospect Media
Karen Trimble
Vallis Family

Corporate Community

Art and Soul Dance Company
Bake Sale On The Kingsway
Canadian Scale Company Limited
Cargill
CIBC
CIBC Mellon
Cimicata & Cimicata Inc.
Clearview Digital Marketing Inc.
Cloverdale Family Chiropractic and Wellness
Coleman Canada
Da Vinci Banquet Hall
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Derek's No Frills
Direct Energy
Gesco Inc.
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Hewlett Packard (Canada) Company
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Jang Contracting Ltd.
John Wiley and Sons Canada Ltd.
Maple Leaf Sports and Entertainment Ltd.
Mark's Work Wearhouse (Milton)
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Medium Rare
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National Silicates Ltd.
ORBIS Canada Limited
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Pattison Outdoor Advertising
Pizza Pizza Training Centre
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Royal Bank of Canada
SAP Canada Inc.
Schneider Electric
Space Age Shelving
Stratally
TD Bank Financial Group
TD Waterhouse Canada Inc. (Private Client Services)
TELUS Communications Inc.
The Interpublic Group of Companies Canada Inc.
The Trimmer Inc.
The Woodbridge Corporation
Whirlpool Canada
Woodbine Centre & Fantasy Fair
Xerox Canada Ltd.

Faith Communities

All Saints Kingsway Anglican Church
Bedford Park United Church
Bharat Sevasharm Sangha
BLD Covenant Community
Bloordale United Church
Bread of Life Ministries
Caravan of Hope
Church of Atonement
Church of Promise
Graceview Presbyterian Church
House of Praise The Redeemed Christian Church of God
Humber Valley United Church
Islington Evangel Church
Kingsway-Lambton United Church
Martin Grove Baptist Church
Martin Grove United Church
Mount Olive Seven Day Adventists Church
Rehoboth Fellowship Christian Reformed Church
Revival Time Tabernacle
Worldwide Ministries
Royal York United Church
Sai Nilayam Spiritual Organization

St. Demetrius Ukrainian Catholic Church
St. Matthias Anglican Church
Trinity Community Church of God
Yog Vedant Sewa Samiti of Canada

Foundations

Acapella Foundation
C. Dennis Flynn Foundation
Charities Aid Foundation Drive
Christina Mary Hendrie Trust for Scottish and Canadian Charities
CP24/CHUM Christmas Wish
Geoffrey H. Wood Foundation
Jays Care Foundation
Kids Up Front Foundation
Mobile Giving Foundation Canada
Norman Black Foundation
OPG Employees' & Pensioners' Charity Trust
Paloma Foundation
R-Trading Trust
RBC Foundation
REALTORS Care Foundation
Schneider Electric/Square D Foundation
The Bedolfe Foundation
The Giving Tree Foundation
Toskan Casale Foundation
Trek for Teens Foundation Inc.
W.C. Kitchen Family Foundation
Winkworth Family Fund at the Community Foundation of Mississauga

Agencies, Associations, Clubs and Schools

Agnes Potts and Friends Garage Sale
Albion Islington Business Improvement Area
Allan Drive Middle School
Central Ontario Building Trades
Chabad Youth Network
Community Hebrew Academy of Toronto Student Council
Ecumenical Study
Etobicoke Quilter's Guild
Greenwood College School
Gulfstream Public School
Havergal College
Humber College
John D. Parker Elementary School
Junior League of Toronto
I.O.D.E. Kathleen Drope Chapter
Kiwans Club of Islington
Knights of Columbus Our Lady of Grace Council, 3401
Lakeview Lodge #272 I.O.O.F.
Mentor Educational Inc.
Mimico Detention Centre

Monsignor Percy Johnson School
North York Harvest Food Bank
Rotary Club of Etobicoke
Sacred Heart Separate School
Second Harvest
Sheridan College, Davis Campus
Smithfield School
St. Bede Catholic School
St. George's Golf and Country Club
St. Ignatius of Loyola
The Backpacks 101 Project
The Student School
Teachers Life Insurance Society
United Food and Commercial Workers Canada UFCW Local 10001A
West Humber Collegiate Institute
Westway Probus Club
William Osler Heath Care Centre, Food Services
William Osler Brampton Civic Hospital
Windfall Clothing
York University Rotaract Club

On The Right Track....

Racing Towards A Solution

Ambrosia Thornhill Inc.
Avison Young Real Estate Management Services
Clothe Your City
J.E. Russell Produce Ltd.
Lakeview Lodge #272 I.O.O.F.
The Jewel 88.5 FM
Toronto Community News
Woodbine Entertainment Group
UPS Canada Ltd.
Yamana Gold Inc.

Tokens4Change

Barrick Gold
Boston Pizza International Inc.
Grand & Toy
Ivara Corporation
KiSS 92.5
KPMG
Pattison Outdoor Advertising
Pennant Media Group
Project Humanity
SNC-Lavalin Inc.
UNITY
Partner Schools: Birch Cliff Public School, Blyth Academy, George Brown College, Greenwood College, Humber College, Mentor College, New College, Royal St. George's College, Senator O'Connor College School, Sir John A. MacDonald, St. Clement's School, U of T, Upper Canada College

A special thank you to all of our individual donors!



Homeless youth represent all levels of socio-economic status, ethnicity, gender, religion and sexual orientation

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